

Client Liaison Officer at your service

MOTOTOLO CONCENTRATOR



PLATINUM
HEALTH

Platinum Health is pleased to advise that Client Liaison Officer, Matseatona Thabitha Magolego is available to assist PH members at Mototolo Concentrator, with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Thabitha Magolego
Client Liaison Officer

Members are welcome to visit Thabitha on Fridays as indicated below:

MOTOTOLO

CONCENTRATOR

FRIDAYS

09:00 – 14:30

Members can contact Thabitha on 060 571 0870
or by email:

Matseatona.Magolego@platinumhealth.co.za

** This schedule is subject to any other Platinum Health
Client Liaison Meetings or Projects.*

