

Client Liaison Officer at your service

DWARSRIVIER



**PLATINUM
HEALTH**

Platinum Health is pleased to advise that Client Liaison Officer, Matseatona Thabitha Magolego is available to assist PH members at Dwarsrivier, with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Thabitha Magolego
Client Liaison Officer

Members are welcome to visit Thabitha on Mondays at Dwarsrivier as indicated below:

DWARSRIVIER

Mondays

09:00 – 14:30

Members can contact Thabitha on 060 571 0870

or by email:

Matseatona.Magolego@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

