

Client Liaison Officer at your service at **TWO RIVERS PLATINUM**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Thabitha Magolego is available to assist PH members at Two Rivers with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Thabitha Magolego
Client Liaison Officer

During March, members are welcome to visit Thabitha on the following days, venues and times below:

Mondays	Main Portal – Small HR Boardroom	06:30 - 12:00
	North Portal - HR Boardroom	12:30 - 16:00
Tuesdays	North Portal – HR Boardroom	06:30 - 12:00
	Main Portal – Small HR Boardroom	12:30 - 16:00
Fridays	GMO Office	09:00 - 10:00
	Plant – HR Office	10:30 - 11:30

**Members can contact Thabitha on 060 571 0870
or by email: Matseatona.Magolego@platinumhealth.co.za**

Members can also contact the Platinum Health Call Centre:

Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

**This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

