

# Client Liaison Officer at your service at Bokoni Mine



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, Sabina Lekganyane is available to assist PH members at Bokoni Mine with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Sabina Lekganyane**  
Client Liaison Officer

Members are welcome to visit Sabina at Bokoni Mine on the following days, venues and times as indicated below:

Tuesdays	Main Office	09:00 – 11:00
	Middelpunt	11:30 – 14:00
Fridays	Main Office	09:00 – 11:00
	Vertical	11:30 – 13:30

Members can contact Sabina on 060 571 0870  
or by email: [Sabina.Lekganyane@platinumhealth.co.za](mailto:Sabina.Lekganyane@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:  
Telephone: 014-590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

