

Client Liaison Officer at your service at **SIYANDA BAKGATLA**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Peggy Lerefolo is available to assist PH members at Siyanda Bakgatla Platinum Mine with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Peggy Lerefolo
Client Liaison Officer

Members are welcome to visit Peggy on the following days, venues and times as indicated below:

| | | |
|------------|-------------------------------|---------------|
| Mondays | Union Hospital (OPD Entrance) | 09:00 – 16:00 |
| Tuesdays | Union Hospital (OPD Entrance) | 07:30 – 11:00 |
| | Spud Shaft | 12:00 – 15:30 |
| Wednesdays | Union Hospital (OPD Entrance) | 07:30 – 11:00 |
| | Richard Shaft | 12:00 – 15:30 |
| Thursdays | Union Hospital (OPD Entrance) | 07:30 – 16:00 |
| Fridays | Siyanda Chrome | 08:00 – 09:00 |
| | Mortimer Smelters | 09:30 – 11:30 |
| | Union Hospital | 12:00 – 15:00 |

Members can contact Peggy on 083 795 5981
or by email: Peggy.Lerefolo@platinumhealth.co.za

Members can also contact the Platinum Health Call Centre:

Telephone: 014-590 1700 or 080 000 6942 or

Email: phclientliaison@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

