

# Client Liaison Officer at your service at **SIYANDA BAKGATLA**



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, Peggy Lerefolo is available to assist PH members at Siyanda Bakgatla Platinum Mine with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Peggy Lerefolo**  
Client Liaison Officer

**Members are welcome to visit Peggy on the following days, venues and times as indicated below:**

Mondays	Union Hospital (OPD Entrance)	09:00 – 16:00
Tuesdays	Union Hospital (OPD Entrance)	07:30 – 11:00
	Spud Shaft	12:00 – 15:30
Wednesdays	Union Hospital (OPD Entrance)	07:30 – 11:00
	Richard Shaft	12:00 – 15:30
Thursdays	Union Hospital (OPD Entrance)	07:30 – 16:00
Fridays	Siyanda Chrome	08:00 – 09:00
	Mortimer Smelters	09:30 – 11:30
	Union Hospital	12:00 – 15:00

**Members can contact Peggy on 083 795 5981  
or by email: [Peggy.Lerefolo@platinumhealth.co.za](mailto:Peggy.Lerefolo@platinumhealth.co.za)**

**Members can also contact the PH Call Centre:**

Telephone: 014 590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

