

# AZOZA



## Europ Assistance is now known as AZOZA!

Europ Assistance South Africa has rebranded and is now known as **AZOZA**.

AZOZA will continue to provide emergency medical assistance to you as a Platinum Health member.

AZOZA is available 24/7 with medical professionals to help you in case of a medical emergency.

The AZOZA contact number remains the same **0861 746 548!**

Here's what you need to do in case of an emergency

• Step 1:

Call **AZOZA 0861 746 548**

• Step 2:

Give your Platinum Health membership number to the AZOZA Operator.

• Step 3:

Trained paramedics will assess the situation and send the most appropriate medical emergency transport to you.

• Step 4:

A push notification link will be sent to you (the member) via SMS and once activated, your geolocation will be recorded on the AZOZA system.

• Step 5:

You can view the geolocation of the ambulance on your mobile phone.

• Step 6:

AZOZA's specialist team will be with you every step of the way!

### Out of airtime?

If you're out of airtime and need emergency assistance, send a **"please call me"** to **\*130\*3272\*127#** and **AZOZA** will call you back!

<https://cnandco.com/2025/10/16/europ-assistance-sa-is-now-azoz>

