



Dis-Chem
+ Clinic



Dis-Chem Clinic out-of-area FAQ

Platinum Health Medical Scheme now offers Primary Healthcare services for out-of-area visits, via Dis-Chem Nurses and GPs, at selected Dis-Chem pharmacies. This initiative reinforces our commitment to delivering continuous patient centered care with flexibility and convenience for our members **50km** outside the radius of Platinum Health facilities.

Services will include:

-  General Nurse consultation.
-  Basic Wound Care.
-  Virtual General Practitioner (GP) consultations.

These services will be funded from the GP benefit. The services listed will be covered at Scheme rate, subject to Scheme rules, benefits and limits.

Q & A

- Q What services can members get access to?**
- Nurse consultations including basic wound care services.
 - Nurse referral to an online GP for consultations with prescriptions.

- Q Who qualifies for these services?**
- Main members and dependants situated outside a 50km distance from any of the Platinum Health facilities.

Q How do I make an appointment?

An appointment must be made before the visit. Members can call or e-mail the Dis-Chem call centre to get assistance.

Tel: 086 111 7427 or E-mail: clinicqueries@dischem.co.za.

Operating Hours

Monday - Friday 07:30 - 16:30

Saturdays 08:00 - 16:00

Sundays 08:00 - 14:00

Public Holidays 08:00 - 14:00

Q Can I just walk-in any of the selected Dis-Chem pharmacies anytime for a consultation?

Members are advised to book an appointment before visiting any of the Dis-Chem Clinics for a consultation.

Q Do I have to pay an additional amount for these consultations?

Consultations will be covered at Scheme rate, subject to Scheme rules, benefits and limits.

Q I want to visit a Dis-Chem Clinic to consult with Nurse/GP, please confirm if I have any benefits available:

- For **PlatComprehensive** and **PlatCap**, you get access to unlimited GP benefits.
- For **PlatFreedom**, make sure you check your available benefits.

