

Platinum Health Client Liaison Officer at your Service

Violet Mocwagole

Client Liaison Officer



Our Client Liaison Officer Violet Mocwagole is available on-site and ready to assist you with any Scheme related queries.

Contact Details



Office: **014 590 1700**



Mobile: **083 842 0195**



E-mail: Violet.Mocwagole@platinumhealth.co.za or
Violet.Mocwagole@implats.co.za

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Impala Bafokeng Clinic Office	07h30 - 16h00	Clinic
Tuesday	South Shaft	08h30 - 15h30	Safety Hall
Wednesday	North Shaft	08h30 - 15h30	Safety Hall
Thursday	Styl drift	09h00 - 15h00	Styl drift Clinic
Friday	Maseve Plant	11h30 - 13h30	HR Office
Friday	Concentrator Plant	10h00 - 14h00	HR Office
Last Friday of the Month	HRD	10h00 - 14h00	HRD

Client Liaison Call Centre



Tel: **014 590 1700** or **080 000 6942** (toll free)



WhatsApp: **080 000 6942**



Facebook



Linkedin



Instagram

