



Platinum Health Client Liaison Officer at your Service

Rose Makuwa

Client Liaison Officer



Our Client Liaison Officer Rose Makuwa is available on-site and ready to assist you with any Scheme-related queries.

Contact Details



Mobile: **083 787 8833**



E-mail: **Rose.Makuwa@platinumhealth.co.za**

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	North Plant Merensky	08h00 – 11h00 12h00 – 13h30 14h00 – 15h30	Boardroom HR Office HR Office
Tuesday (Morning)	North Shaft UG2 North Plant	09h00 – 13h00 13h30 – 15h30	HR Office HR Office
Wednesday	Central South 2	08h30 – 11h30 12h00 – 15h30	HR Office HR Office
Thursday	Central South Plant	09h00 – 13h00 13h30 – 15h30	HR Office HR Office
Friday	HRD South 1	09h00 – 10h00 11h00 – 14h00	HR Office HR Office

Client Liaison Call Centre



Tel: **014 590 1700** or **080 000 6942** (toll free)



WhatsApp: **080 000 6942**



Facebook



Linkedin



Instagram

