



Platinum Health Client Liaison Officer at your Service

Peggy Lerefolo

Client Liaison Officer



Our Client Liaison Officer Peggy Lerefolo is available on-site and ready to assist you with any Scheme-related queries.

Contact Details



Mobile: **083 795 5981**



E-mail: **Peggy.Lerefolo@platinumhealth.co.za**

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Hospital	07h30 – 16h00	Hospital
Tuesday (Morning)	Hospital	07h30 – 11h30	Hospital
Tuesday (Afternoon)	Spud Shaft	12h00 – 15h30	HR Office
Wednesday	Hospital	07h30 – 11h00	Hospital
Wednesday	Richard Shaft	11h30 – 15h30	Hlathini Dressing Station
Thursday	Hospital	07h30 – 16h00	Hospital
Friday	Concentrator & Smelter	07h30 – 11h30	HR Office
Friday	Hospital	12h00 – 15h00	Hospital

Client Liaison Call Centre



Tel: **014 590 1700** or **080 000 6942** (toll free)



WhatsApp: **080 000 6942**



Facebook



Linkedin



Instagram

