



# Platinum Health Client Liaison Officer at your Service

## **Peggy Lerefolo**

Client Liaison Officer



Our Client Liaison Officer Peggy Lerefolo is available on-site and ready to assist you with any Scheme-related queries.

### **Contact Details**



Mobile: **083 795 5981**



E-mail: **[Peggy.Lerefolo@platinumhealth.co.za](mailto:Peggy.Lerefolo@platinumhealth.co.za)**

### **Services Offered:**

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

## Site visit schedule

Day	Site	Time allocated	Venue
Monday	Hospital	07h30 - 16h00	Hospital
Tuesday (Morning)	Hospital	07h30 - 11h30	Hospital
Tuesday (Afternoon)	Siyanda Bakgatla Spud Shaft	12h00 - 15h30	HR Office
Wednesday	Hospital	07h30 - 11h00	Hospital
Wednesday	Siyanda Bakgatla Richard Shaft	11h30 - 15h30	Hlathini Dressing Station
Thursday	Hospital	07h30 - 16h00	Hospital
Friday	Concentrator & Smelter	07h30 - 11h30	HR Office
Friday	Hospital	12h00 - 15h00	Hospital

## Client Liaison Call Centre

 Tel: **014 590 1700** or **080 000 6942** (toll free)

 WhatsApp: **080 000 6942**

 Facebook

 LinkedIn

 Instagram

