



Platinum Health Client Liaison Officer at your Service

Olgar Lethoko

Client Liaison Officer



Our Client Liaison Officer Olgar Lethoko is available on-site and ready to assist you with any Scheme-related queries.

Contact Details



Mobile: **083 791 1040**



E-mail: **Olga.Lethoko@norplats.co.za** or
Olgar.Lethoko@platinumhealth.co.za

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Northam Medical Station	07h30 - 16h00	Medical Aid Office
Tuesday	Northam Medical Station	07h30 - 11h30	Medical Aid Office
Tuesday	Northam Phephisa Office	12h00 - 16h00	HR Office
Wednesday	Northam Medical Station	07h30 - 16h00	Medical Aid Office
Thursday	Northam Medical Station	07h30 - 16h00	Medical Aid Office
Friday	Northam Phephisa Office	07h30 - 15h30	Medical Aid Office

Client Liaison Call Centre

 Tel: **014 590 1700** or **080 000 6942** (toll free)

 WhatsApp: **080 000 6942**

 Facebook

 LinkedIn

 Instagram

