



Platinum Health Client Liaison Officer at your Service

Ntsako Ngoveni

Client Liaison Officer



Our Client Liaison Officer Ntsako Ngoveni is available on-site and ready to assist you with any Scheme related queries.

Contact Details



Office: **087 463 0812**



Mobile: **060 571 0870**



E-mail: **Ntsako.Ngoveni@platinumhealth.co.za**

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday (Rotational with Ivan Plats)	Bokoni Mine	09h30 - 14h30	Main Office
Tuesday	Bokoni Mine Middlepunt	09h30 - 14h30	HR Boardroom
Wednesday	Polokwane Smelters	09h30 - 15h00	HR Boardroom
Thursday	Mogalakwena South Concentrator Mogalakwena Mine Mogalakwena North Concentrator	09h00 - 10h30 10h30 - 12h00 12h00 - 14h30	HR Boardroom HR Boardroom HR Boardroom & GSS (Rotational)
Friday	Ivan Plats Industrial Site	09h30 - 11h30	TBC
Friday	Ivan Plats	12h00 - 14h40	HR Boardroom

Client Liaison Call Centre

 Tel: **014 590 1700** or **080 000 6942** (toll free)

 WhatsApp: **080 000 6942**

 Facebook

 LinkedIn

 Instagram

