



Platinum Health Client Liaison Officer at your Service

George Diale

Client Liaison Officer



Our Client Liaison Officer George Diale is available on-site and ready to assist you with any Scheme related queries.

Contact Details



Office: **014 590 1700**



Mobile: **083 791 1345**



E-mail: **George.Diale@platinumhealth.co.za**

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Bakubung Mine	08h30 to 15h00	HR Office
Tuesday	Eland Kukama Shaft Barplats Vertical Shaft	08h30 to 11h30 12h00 to 15h30	Payroll Boardroom Outside the Gate
Wednesday	Eland Maroela Shaft Barplats Vertical Shaft	08h30 to 11h30 12h00 to 15h30	Emergency Boardroom Outside the Gate
Thursday	Barplats Training Centre Eland Concentrator Plant	08h30 to 11h30 12h00 to 15h30	Boardroom HR Boardroom
1st & 3rd Friday of the month	Base Metal Refinery Waterval Smelter	08h30 to 11h30 12h00 to 14h30	HR Boardroom T&A Office
2nd and last Friday of the month	Precious Metal Refinery Convertor Plant	08h30 to 11h30 12h00 to 14h30	Office at the Clinic HR Office

Client Liaison Call Centre

 Tel: **014 590 1700** or **080 000 6942** (toll free)

 WhatsApp: **080 000 6942**

 Facebook

 LinkedIn

 Instagram

