



Platinum Health Client Liaison Officer at your Service

Charmain Morudu



Client Liaison Officer

Our Client Liaison Officer Charmain Morudu is available on-site and ready to assist you with any Scheme-related queries.

Contact Details



Mobile: **083 455 7138**



E-mail: **Charmain.Morudu@platinumhealth.co.za**


Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Driekop North Shaft South Shaft	08h30 – 10h30 09h00 – 12h00 13h00 – 15h00	HR Office Medical Aid Office Medical Aid Office
Tuesday	Borwa South Shaft	09h30 – 13h00 13h30 – 15h00	HR Office Medical Aid Office
Wednesday	Main Office Plant	09h00 – 12h00 13h00 – 15h00	Medical Aid Office Medical Aid Office
Thursday	Concentrator Lebowa	09h30 – 11h30 12h00 – 14h30	HR Office HR Office
Friday	Training Centre Clapham	11h00 – 12h00 12h30 – 14h30	TBC

Client Liaison Call Centre

 Tel: **014 590 1700** or **080 000 6942** (toll free)

 WhatsApp: **080 000 6942**

 Facebook

 LinkedIn

 Instagram

