



If a principal member passes away

What dependants need to do to continue membership!

The loss of a loved one changes our lives, if your loved one passes away you can still continue your membership with the Scheme.

It's important to note that dependants have to apply with Platinum Health within 30 days of the deceased member's death.

To continue membership, we'll need the following documents from you:

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Membership Application form

Download form from our website (www.platinumhealth.co.za) or request it from our Client Liaison officers.
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Your ID document
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Death certificate of deceased member
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Marriage certificate (if applicable)
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Birth certificate (if applicable)
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ITA34 form – you can get this form from SARS
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Additional documents to finalise the application.

Submit the documents to us via any of the following channels:

- E-mail to phclientliaison@platinumhealth.co.za or zzengagementofficemembership@platinumhealth.co.za
- Face-to-face: Client Liaison Officer/office in your area.

Remember: If a minor child becomes the principal member, then adult contributions will be applied.

If you have questions or need help, call our Client Liaison Call Centre on **014 590 1700** or **080 000 6942**.