

Medical Tax Certificates 2025



Dear Platinum Health Member,

Tax season is around the corner and we have made a few changes to your medical tax certificates.



The inclusion of your Identity Number

- With effect of this year, 2025, your full identity number will now appear on your medical tax certificate. This is to comply with the Protection of Personal Information Act (POPIA) 4 of 2013.



Medical tax certificate distribution

- In the past the Scheme printed the certificates for members with no e-mail addresses and sent the hard copies to all Employers through various distribution channels.

Going forward, to ensure that your personal information is kept confidential, the Scheme will no longer print hard copies of your medical tax certificate and distribute to your Employers. The Scheme will send an **electronic file** containing your tax certificate to your Employer to distribute to you.





Do you have a valid e-mail address?

- If we have a valid e-mail address for you, you will receive your medical tax certificate via e-mail from the Scheme before the end of June.
- If you don't have an e-mail address, you can access your medical tax certificate from **WhatsApp 080 000 6942**. Follow the step-by-step guide to access your medical tax certificate on WhatsApp!



South African Revenue Services (SARS) disclosures

- As of this year, 2025, the Scheme will provide disability and 3rd party payment data to SARS.



Help and support

For any issues, you can contact Platinum Health Client Liaison:

Toll-free: 080 000 6942

Client Liaison: (014) 590 1700

E-mail: phclientliaison@platinumhealth.co.za

Private Bag X82081, RUSTENBURG 0300

E: phclientliaison@platinumhealth.co.za

W: www.platinumhealth.co.za

T: (014) 590 1700

