

# Client Liaison officer at your service at **AMANDELBULT COMPLEX**



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, Itumeleng Pheleu is available to assist PH members at Amandelbult Dishaba with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Itumeleng Pheleu**  
Client Liaison Officer

Members are welcome to visit Itumeleng at Amandelbult Dishaba on the following days, venues and times as indicated below:

Mondays	Dishaba Shaft	09:30 – 15:30
Tuesdays	Dishaba Shaft	08:00 – 15:30
Wednesdays	Dishaba Shaft	08:00 – 15:30
Thursdays	Dishaba Shaft	08:00 – 15:30
Fridays	Mlanje/Concentrator/Sima	08:00 – 09:30
	Dishaba Shaft	10:00 – 14:30

Members can contact Itumeleng on 083 455 3054  
or by email: [Itumeleng.Pheleu@platinumhealth.co.za](mailto:Itumeleng.Pheleu@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:

Telephone: 014-590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\*This schedule is subject to any other Platinum Health  
Client Liaison Meetings or Projects.*

