



Do you want to terminate a dependant?

There are a few important things you need to know if you want to terminate a dependant. The first is that you need to give us **one month's written notice** to terminate a dependant!



For example:

If you want your dependant to be terminated on 30 April, you need to let us know by 30 March so that the termination can take effect on 30 April. If you don't give us 30 days' notice, your dependant will be terminated 30 days from the date that we receive your termination request!

We also have specific rules about when to terminate your dependants because they no longer qualify. Here are a few examples:

- If your dependant gets married.
- If your dependant starts earning more than the social pension per month.
- If you get divorced, you have to terminate your spouse.
- If you break up with your partner or fiancée.
- If your dependant passes away.

What you need to do!

Complete a Change form and remember to insert the date when your dependant should be terminated. Access the form here.



Submit the Change form to us via any of the following channels:

- E-mail to phclientliaison@platinumhealth.co.za
- Employee Services Walk-in Centre at your workplace
- Employee Benefits (EB) office at your workplace
- Human Resources (HR) office at your workplace
- Client Liaison office in your area.

If you have questions or need help, call our Client Liaison Call Centre on **014 590 1700** or **080 000 6942**.