

# Going away for the holiday and need a DSP provider?



Use  
Platinum Health's

## DSP search tool

Platinum Health offers a DSP search tool on its website ([www.platinumhealth.co.za](http://www.platinumhealth.co.za)) to help members find a range of DSP providers such as:

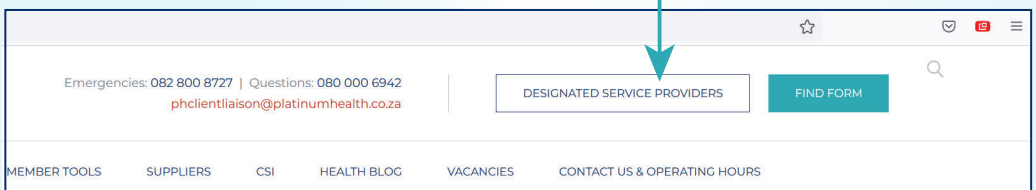
- General practitioners
- Pharmacies
- Hospitals
- Dentists
- Optometrists
- Platinum Health Medical facilities

Because we understand that our members don't always have data available to browse our website, we implemented the free SIM browsing functionality, which in essence means any website visitor using a device with a SIM card will automatically browse our website for free. Website visitors using devices without SIM cards will not be able to use the free browsing function and normal data costs will be incurred.

### STEP-BY-STEP GUIDE ON HOW TO FIND A DSP:

#### STEP 1

When you land on the Homepage, click on the **“DESIGNATED SERVICE PROVIDERS”** button



## STEP 2

Choose a **Field of Service** e.g., General Practitioners (GPs)

Select a field of service

Platinum Health Facilities

SEARCH CHANGE LOCATION

- The DSP search tool will automatically use your current location to find a DSP.
- You have the option to change the location where you require a DSP.

Click on the **SEARCH** button

## STEP 3

- The DSP search tool will show the pin locations of all the GPs within 50km of your chosen location.
- Top Results of the GPs will appear on the left-hand side of the screen.
- You can save the results in PDF format, download it and/or print it.

Top Results Save PDF

CHANGE LOCATION FIELD OF PRACTICE

Dr NF Serfontein & Partners  
29.2 KM away  
General practitioner

View in Google Maps

Dr L Nel  
44.3 KM away  
General practitioner

View in Google Maps

Dr J Albasini  
46.8 KM away  
General practitioner

View in Google Maps

Dr CM Badenhorst  
48.9 KM away  
General Practitioner

View in Google Maps

Dr L Nel  
General practitioner

Telephone: 012 244 0764  
Physical Address: Shop 24 Island Mall, Island Medical Centre, R512 Broederstroom, Broederstroom

VIEW IN GOOGLE MAPS

### Follow Steps 1 – 3 to find the following DSPs on the search tool:

- Hospitals
- General Practitioners
- Pharmacies
- Dentists
- Optometrists
- Pathologists
- Platinum Health Facilities

### Important notes on DSP GPs/Dentists:

- If your search reflects there is no DSP GP/Dentist in the location you indicated, you may utilise any GP/Dentist and Platinum Health will pay 100% of the Scheme Tariff or within your benefit.
- Remember the R80 levy (normal hours) and R85 levy (after-hours) per patient visit will apply for visiting a GP.
- If in doubt, please contact Client Liaison or Case Management on 014 590 1700 or 080 000 6942. For after-hour emergencies call 082 800 8727