

Client Liaison Officer at your service

TWO RIVERS



**PLATINUM
HEALTH**

Platinum Health is pleased to advise that Client Liaison Officer, Charmain Kgoete is available to assist PH members at Two Rivers, with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Charmain Kgoete
Client Liaison Officer

Members are welcome to visit Charmain on Tuesdays at the following Two Rivers venues and times as indicated below:

1st Tuesday	North Portal	08:30 – 14:30
2nd Tuesday	Main Portal	08:30 – 14:30
3rd Tuesday	Plant/GMO Office	08:30 – 14:30
4th Tuesday	Main Portal	08:30 – 11:00
	North Portal	11:30 – 14:30

**Members can contact Charmain on 083 455 7138
or by email:**

charmain.kgoete@platinumhealth.co.za

**This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

