

Client Liaison Officer at your service

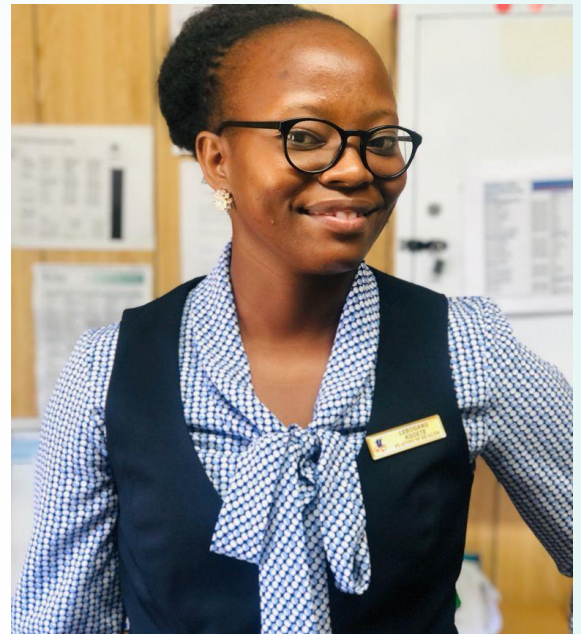
MODIKWA



**PLATINUM
HEALTH**

Platinum Health is pleased to advise that Client Liaison Officer, Charmain Kgoete is available to assist PH members at Modikwa, with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Charmain Kgoete
Client Liaison Officer

Members are welcome to visit Charmain at Modikwa on the following days, venues and times as indicated below:

Mondays	Central	08:30 – 12:30
	Plant	13:00 – 15:00
Wednesdays	North shaft	08:00 – 12:00
	Central	13:00 – 15:00
Fridays	South 2	08:30 – 12:00
	South 1	13:00 – 15:00

Members can contact Charmain on 083 455 7138
or by email:
charmain.kgoete@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

