

Client Liaison Officer at your service

BOOYSENDAL



PLATINUM
HEALTH

Platinum Health is pleased to advise that Client Liaison Officer, Charmain Kgoete is available to assist PH members at Booysendal, with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisations for specialised radiology, such as CT, MRI and PET scans;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Charmain Kgoete
Client Liaison Officer

Members are welcome to visit Charmain on Thursdays at the following Booysendal venues and times as indicated below:

1st Thursday	North Change House	09:00 – 14:30
2nd Thursday	North Plant Central Shaft	09:00 – 11:30 12:00 – 14:30
3rd Thursday	South Plant	09:30 – 14:00
4th Thursday	North Change House	09:00 – 14:30

Members can contact Charmain on 083 455 7138
or by email:
charmain.kgoete@platinumhealth.co.za

** This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

