

Are you sure your contact details are up to date?

Tax season is around the corner!

We will be sharing your tax certificate with you via e-mail soon, so make sure that we have your updated e-mail address.

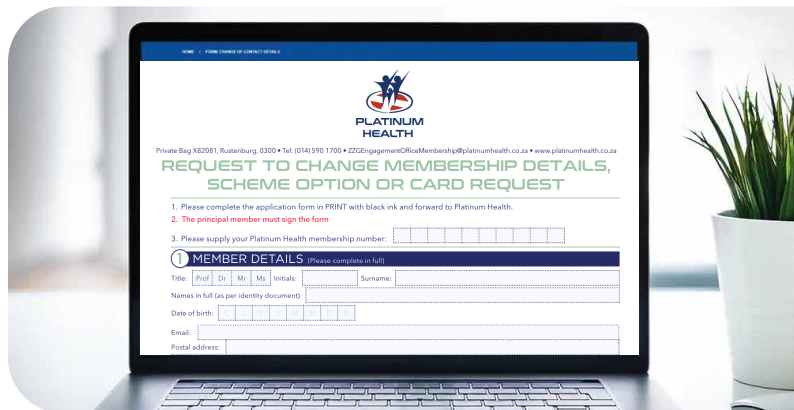
How to update your e-mail address

Changing your e-mail address is quick and easy if you follow these steps:



1. Complete the form

- If you are the principal member, complete the form named "Change form for principal members", and complete your changes. Click here to access the form.
- You can access this form via any of the following channels:
 - Download the form from our website www.platinumhealth.co.za
 - E-mail a request to Client Liaison phclientliaison@platinumhealth.co.za
 - Call the Client Liaison Call Centre on **014 590 1700** or **080 000 6942**
 - Collect the form from any Client Liaison office in your area.



2. Submit the documents to us

- Once you've completed the form, sign it and send it to us, together with a copy of your identity document (ID) or passport.
- You can send it to us in any of the following ways:
E-mail to phclientliaison@platinumhealth.co.za or zzgengagementofficemembership@platinumhealth.co.za
Submit it at a Client Liaison Office closest to you



3. We will process your request

Once we have received the documents from you, we'll process the changes, and your new e-mail address will reflect on our system. You will receive an SMS confirming that your e-mail address has been updated.



If you have any questions, or need help, don't hesitate to call our Client Liaison Call Centre on **014 590 1700** or **080 000 6942**, e-mail: phclientliaison@platinumhealth.co.za