



## Are you retiring soon?

Here's what you need to know!

If you are at retirement age as per your employer agreement, you and your dependants can stay on Platinum Health as continuation members.

### Here's what you need to do to continue membership

You have to notify us that you choose to continue membership within 30 days from your last shift at work. If you don't, you will lose your right to continue membership.

- Complete a Confirmation of medical form as well as a Continuation form.
- You can get the forms from any Client Liaison Officer near you, or download it from our website [www.platinumhealth.co.za](http://www.platinumhealth.co.za)
- We may ask you for supporting documentation too!
- E-mail to [zzengagementofficemembership@platinumhealth.co.za](mailto:zzengagementofficemembership@platinumhealth.co.za) or [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

### To terminate your membership:

- Complete a Confirmation of medical form as well as a Change form.
- E-mail to [zzengagementofficemembership@platinumhealth.co.za](mailto:zzengagementofficemembership@platinumhealth.co.za) or [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)
- Just remember if you terminate your membership, you won't be able to join us again!

### What you need to know about your contributions when you retire!

- Your employer will deduct your contribution at the end of the month you retire.
- We require an upfront payment from you too at the end of the month you retire.
- This means that you will have a double contribution to pay, so please plan your finances!



### Send us your ITA34 every year!

- Once on retirement, your income may change, compared to when you were still working.
- We need your proof of income (ITA34) to ensure you pay the correct contribution.
- Get your ITA34 form from any South African Revenue Service (SARS) office.
- Submit it to us via any of the following channels:
  - Hand it in at your closest Client Liaison office
  - Send it via e-mail to our Membership Department  
zzgengagementofficemembership@platinumhealth.co.za or Client Liaison  
phclientliaison@platinumhealth.co.za
- **Remember**, if we don't get your ITA34, you will be placed in the highest salary band, which means you'll pay the highest contribution!

### Here's an example:

- If we receive your ITA34, we will allocate you to the correct salary band 2 and your monthly contribution will be R2 761.

Salary Band	Band 1	Band 2	Band 3
	R0 - R22 283	R22 284 – R33 630	R33 631+
Principal Member	R1 909	R2 761	R3 273

- If we don't receive your ITA34, you will automatically be allocated in the highest salary band 3, which means your monthly contribution will be R3 273.
- So, don't forget to send us your ITA34 every year!

If you have any questions or need help, contact our Client Liaison team on **014 590 1700** or **080 000 6942**, e-mail [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)